



OrinSols

Case Studies

1 Case Study

Gastroenterology Practice Audit – Before Implementation

Bullet Points Of Case Study:

- Average Collections: \$800,000/month
- Insurance & Patient Old AR amounted \$9.8M approx.
- Payment Posting Issues/Unposted Payments
- Denials not addressed timely, coding knowledge gaps
- Benefits & Eligibility Verifications Issue
- Authorization/Referrals Issues

Detailed Findings:

- 18K claims denied totaling \$986,413.15
- Colonoscopy/EGD coding errors and NCCI edits
- Claims filed to wrong insurance despite eligibility verification
- Poor patient follow-up and virtual visit integration



After Implementation

- Corrected coding errors and claim submissions
- Streamlined scheduling and follow-up
- Recovered 800 previously denied claims with in 1.5 **month**
- Improved patient show-up rate to 100%



Result

Outcome:

- Billing and scheduling process now smooth, revenue increasing
- Include bar chart: Denied vs Recovered Claims

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Case Study

Psychology Practice Audit – Before Implementation

Bullet Points Of Case Study:

- Average collections: \$120,000/month
- 3 to 4 days delay in claims submission,
- Payment posting issues
- Denials not addressed timely, coding knowledge gaps
- Scheduling & patient eligibility issues

Detailed Findings:

- 376 claims denied totaling \$334,500.59
- Neuropathy testing coding errors and NCCI edits
- Claims filed to wrong insurance despite eligibility verification
- Poor patient follow-up and virtual visit integration



After Implementation

- Corrected coding errors and claim submissions
- Streamlined scheduling and follow-up
- Recovered 151 previously denied claims with in One **month**
- Improved patient show-up rate to 100%
- Increased Patient volume 20%



Result

Outcome:

- Billing and scheduling process now smooth, revenue increasing.
- Include bar chart: Denied vs Recovered Claims
- Provider access to review practice health on weekly basis